

COMMUNITY CARE COMMON STANDARDS SUPPLEMENTARY INFORMATION | QLD

Detailed below is some information about how the Community Care Common Standards and quality review processes are being implemented in Queensland.

KEY MESSAGES

- ❖ Use the Community Care Common Standards (CCCS) Guide to assist you in understanding the CCCS and quality review processes
- ❖ Refer to the CCCS Guide Appendix 3: National Program Documents and References, the Department of Health and Ageing website and your State/Territory HACC website for further information
- ❖ Access information about the CCCS by:
 - Website: www.comcarestandards.com.au
 - Helpdesk by email: COMCARESTANDARDS@GGJ.COM.AU
 - Helpdesk by telephone: 1300 939 609

Department of Health and Ageing - CACP, EACH, EACHD, NRCP:

- Email : qualityreportingqld@health.gov.au
- Ph: 07-3360 2990

Department of Communities - HACC

- Email: haccadmin@communities.qld.gov.au
- Ph 07-3006 8846

2. IMPLEMENTATION DATES FOR THE CCCS IN QUEENSLAND

- The CCCS will apply from 1 March 2011 and the associated quality review process will be implemented from this date.
- If you receive notification of your quality review after the 1 March 2011, you will be participating in the new quality review process.
- If you receive notification of your quality review prior to 1 March 2011 you will be participating in the existing quality review process and the review will be completed using the existing standards.
- You will be provided with information and resources appropriate to the quality review process you are participating in by the relevant government department representative.

3. WHO WILL CONDUCT THE QUALITY REVIEWS?

- Quality reviews in Queensland will be conducted by quality reviewers from the Department of Health and Ageing (DoHA) and IHCA, on behalf of the QLD Department of Communities. If your organisation has both DoHA and Home and Community Care (HACC) funded programs, these will be assessed together in a combined review.
- DoHA and IHCA will coordinate and plan the visits and contact you about the requirements.

PLEASE SEE OVERLEAF

4. POLICE CHECK REQUIREMENTS

- DoHA-funded services must satisfy the police check requirements of the Accountability Principles 1998, made under the *Aged Care Act 1997*. Each organisation is required to ensure staff and contractors who have, or are reasonably likely to have, access to care recipients undergo a national criminal history record check, which must be renewed every three years. In addition, volunteers who have unsupervised access to care recipients must also have a national criminal history record check. For further information see the DoHA website:
<http://www.health.gov.au/internet/main/publishing.nsf/Content/ageing-quality-factsheet-policechecks.htm>
- HACC funded services do not have to comply with specific police check requirements for staff or volunteers but are expected to have appropriate staff screening approaches in place.