

# Informal decision-maker details

Use this form to advise the Department of Communities (Housing and Homelessness Services) of arrangements you have with a family member or close friend who helps you make decisions (i.e. personal, lifestyle or financial matters). The completion of this form gives the department consent to discuss your personal details with your informal decision-maker to assist in housing and tenancy-related matters for the period specified below.

An informal decision-maker for an adult whose capacity to make decisions is impaired, is a person who is a member of the adult's informal support network. This person may be a member of the adult's family or a close friend of the adult. If an informal decision-maker supports you to make decisions, you are requested to complete this form providing contact details for that person and describing the nature of the agreement between you.

For more information, or to arrange an interpreter, contact your nearest Housing Services office.

## Your contact details

Name

Address

Contact numbers     
(business hours) (after hours) (mobile)

## Contact details of your informal decision-maker

Name

Address

Contact numbers     
(business hours) (after hours) (mobile)

Email

How would you prefer to be contacted (phone, SMS, email, etc)? You may choose more than one.

## Agreement

agree that   
(your name) (name of informal decision-maker)

- may speak on my behalf and represent my best interests to the department about lifestyle decisions in regard to my tenancy.
- may speak on my behalf and represent my best interests to the department about financial decisions in regard to my tenancy (e.g. rent payment).
- may perform duties on my behalf as listed in the attached sheet.

The **first point of contact** to discuss matters relating to my application or tenancy should be

Me  My informal decision-maker

This agreement is valid from  /  /  (date) to  /  /  (date) (maximum period of five years)

### Personal Information Privacy Notice

The Department of Communities is collecting personal information on this form to provide you with housing assistance or assess grant funding applications. This is authorised by the *Housing Act 2003*. To assist you with your housing needs and services, relevant personal information may, in very limited and specific circumstances, be disclosed to: Partner agencies, Service providers, Agencies authorised by legislative provisions, and local governments and non-governmental agencies that now, or will, provide you with housing and/or support services. Limited personal information may be used for housing related research, policy or planning functions. Unless authorised or required by law, your personal information will not be passed on to any other third party without your consent. More information about the department's privacy policy is available on our website at: [www.communities.qld.gov.au/privacy](http://www.communities.qld.gov.au/privacy).

## Declaration and signatures

To the best of my/our knowledge, the information provided on and in conjunction with this form is true and correct. I/We understand that it is an offence under the *Housing Act 2003* to knowingly provide to the Department of Communities false or misleading information that may influence decisions about my/our eligibility for housing services.

/  /    /  /   
Your signature Date Informal decision-maker signature Date