



# PART 2

## GOVERNANCE

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## Organisational structure



# EXECUTIVE MANAGEMENT



## Our Minister

The Honourable Coralee O'Rourke MP, State Member for Mundingburra, is Minister for Communities and Minister for Disability Services and Seniors.

Minister O'Rourke previously was Minister for Disability Services, Minister for Seniors and Minister Assisting the Premier on North Queensland.

Her portfolio vision is for an inclusive Queensland where communities are vibrant, with participation and input from all.

The vision is inspired from her earlier career when she was the director of a community-based early learning centre in Townsville before entering Parliament following the January 2015 Queensland election.

Her passion is family and community, and she believes that working together is when a community can effect great change for the better.

## Our governing legislation

The Minister, through the department, administers a number of Acts of Parliament (more details are contained in Appendix 1 on page 121):

- ▶ *Carers (Recognition) Act 2008*
- ▶ *Community Services Act 2007*
- ▶ *Disability Services Act 2006*
- ▶ *Forensic Disability Act 2011*
- ▶ *Guide, Hearing and Assistance Dogs Act 2009.*

## Our Board of Management

The Department of Communities, Disability Services and Seniors' Board of Management is the key strategic governing body for the department.

The Board's key focus areas include:

- ▶ building and maintaining strategic partnerships
- ▶ the department's strategic performance (financial and non-financial)
- ▶ emerging issues, including ministerial requirements and critical incident management and monitoring.

## Membership includes:

*Clare O'Connor*

*Chair and  
Director-General*

*Bachelor  
of Arts and  
Master of Arts  
Public Sector  
Leadership  
(Policy)*

Clare was appointed Director-General, Department of Communities, Disability Services and Seniors in May 2018 after acting in the position from December 2017.

She is an experienced Director-General, with many years in the senior executive service, having led the Policy and Performance Divisions of five Queensland Government agencies during periods of major reforms.

She has extensive experience in designing and delivering community and disability services, as well as Aboriginal and Torres Strait Islander services.

She is committed to serving all Queensland communities, particularly those that are vulnerable or need additional support.

*Kathy Dunning*

*Deputy Director-  
General, Corporate  
Services*

*Bachelor of  
Business  
(Accounting)*

Kathy commenced in the role of Deputy Director-General, Corporate Services in the former Department of Communities in November 2009.

Previously, Kathy was Acting Deputy Director-General of Community and Youth Justice Services from March to November 2009, and General Manager, Service Delivery, Department of Communities from March 2007 to March 2009.

Prior to this, Kathy was in senior management roles over a 12-year period in Disability Services Queensland. She held the position of Executive Director, Programs and Community Specialist Services for six years, and various Regional Director positions.



*Tony Hayes*  
*Deputy Director-  
General, Disability  
Services*

*Bachelor of  
Business  
(Accountancy),  
Grad. Dip.  
Exec. Mgmt.,  
M. Admin., CGEIT,  
AFCHSE, CHE,  
FACS, FCPA, FIIA*

Tony has extensive experience across the Queensland public sector in many line departments and central agencies.

He has specialist experience and skills in strategic management and planning, organisational review and business process improvement, information and business strategy development, change management and project management.

Tony is also an adjunct professor and Chair of the Business Information Systems Advisory Council to The University of Queensland's School of Business, Economics and Law. He is a current board member and past International President of ISACA, a global professional association for IT and business professionals based in Chicago, USA.

*Helen Ferguson*  
*Assistant Director-  
General, Strategic  
Policy and Legislation*

*Bachelor  
of Social  
Work, GAICD,  
Registered  
Nursing  
qualifications*

Helen's public service career spans over 20 years across the full spectrum of human services – community services, housing, homelessness, disability services, domestic and family violence, health and child safety – and she has held senior executive positions for over 10 years.

Prior to her public service career, Helen had extensive experience in NGO service delivery, – particularly supporting at-risk young people, and in participatory research, and organisational and governance development while she was in private practice.

*Danny Field*  
*A/Assistant Director-  
General, Community  
Services*

*Bachelor of  
Economics,  
Grad Dip Public  
Policy PMIIA  
(CAE)*

Danny has worked in social policy and central agencies across the Queensland and Australian governments for over 20 years.

Danny has experience in policy development and program management across a range of human services areas, as well as financial management and internal audit functions.

*Matthew Lupi*  
*Senior Executive  
Director, Disability  
Accommodation,  
Respite Services  
& Forensic Disability  
Service*

*Bachelor of  
Science (Psych),  
Grad Dip Soc Sci,  
Grad Cert Mgmt.,  
GAICD*

Matthew has worked in the social and human services in Queensland for over 25 years, spending the last 18 years with the Queensland Public Service. Matthew has held senior executive roles since 2004, and has led significant reform in child safety and community services since that time. Matthew is currently the Senior Executive Director, Disability Accommodation, Respite and Forensic Services and is leading the service delivery of the state-wide Accommodation Support and Respite Services and guiding the service through the transition to an NDIS service provider.

Matthew has held numerous senior executive roles in government across policy, program and service delivery. Matthew has led service delivery in a number of locations including Sunshine Coast and Brisbane North, North Queensland and South West Queensland.

*Narinder Singh*  
*Chief Finance Officer,  
Corporate Services*

*Bachelor of  
Science (Hons),  
CPA, ACMA,  
CGMA*

Narinder was appointed Chief Finance Officer in August 2018, and has more than 10 years experience in the Queensland Government, including five years experience in senior management roles.

Prior to this, Narinder had over 10 years experience of working in the private sector, primarily in the financial services industry in a variety of senior finance roles for a number of blue chip organisations. These roles provided Narinder with the opportunity to manage national and international teams.

Over his career, Narinder has held positions that have provided experience in financial management and governance, business planning, commercial pricing, organisational redesign and change, shareholder relations and financial risk management.

*Neil Smith*  
*Chief Human  
Resource Officer,  
Corporate Services*

*M. Health  
Science. Grad  
Dip (OHS)*

Neil was appointed the Chief Human Resource Officer of Human Resources and Ethical Standards, Department of Communities, Child Safety and Disability Services in August 2009. He first joined the former Department of Communities in 2004 and went on to hold senior officer and executive roles.

Neil has extensive experience as a human resources professional, having worked in central and line agencies in the Queensland Public Service, as well as in private sector heavy engineering and construction. Neil has a passion for leading major organisational reform and change.

## Government bodies

The following government bodies, boards and panels were active during 2017–18 with reporting arrangements to the department:

- ▶ Queensland Carers Advisory Council
- ▶ Queensland National Disability Insurance Scheme Transition Advisory Group (QTAG)
- ▶ Queensland Disability Advisory Council
- ▶ Regional Disability Advisory Councils

Additional information about government bodies can be found in Appendix 3 from page 131 and at:

<https://governmentbodies.premiers.qld.gov.au/departmentssearch.aspx> by searching Department of Communities, Disability Services and Seniors.