

Criterion 1 (continued)		
Finding and implication	Recommendation	
<p>Finding – Main vehicle gate</p> <p>It was identified that the main vehicle gate system is faulty. To open and close the gate staff are (at times) required to tamper with electrical wiring within the gate motor. It was also found that staff are (at times) required to physically push the main vehicle gate open or shut.</p> <p>Implication</p> <p>This creates a workplace health and safety issue as well as compromising the security integrity of the centre.</p>	<p>It is recommended that the Centre Director or delegate authorises a review of the main vehicle gate and identify options on how staff can safely open and close the main vehicle gate without causing a potential security breach or a work place health and safety issue.</p>	
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. Front gate rollers have been replaced (needed to be specially manufactured) resolving the issues of staff occasionally having to manually operate the gate.</p> <p>2. A whole new entry exit will be implemented as part of the new expansion project.</p>	<p>Finding owner: Peter Owens, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Peter Owens, Centre Director, CYDC 2 Peter Owens, Centre Director, CYDC</p>	<p>1 Completed 2 Completed when Infrastructure rebuild complete in 2012</p>

Criterion 2: Each centre has practice in place to significantly promote orderly movement control of young people within the centre, regular counts of young people, and deny unauthorised access by the general public

Finding and implication	Recommendation
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Finding

CYDC met this criterion in regards to movement control and population counts. In regards to vehicle checks, however, inspectors witnessed that most vehicles entered and exited the centre throughout the inspection week did so without being searched.

Implication

There was minimal evidence of any rigorous process in place to ensure security checks occur on all vehicles entering and exiting the centre.

It is recommended that the centre director or delegate conducts a review of security practices of vehicles entering and exiting the centre, and develops and implements a robust procedure that staff must adhere to. The practice should be similar to that which is conducted at BYDC.

Agreed Management Action Plan	Responsibility	Date for completion
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<p>1. practice reviewed and issue resolved</p>	<p>Finding owner: Peter Owens, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1. Mark Welsby, Operations Manager, CYDC</p>	<p>1 Complete</p>
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March 2009 findings and recommendations (BYDC) – Security systems

Criterion 1: Each centre has sufficient security systems in place that mitigate the possibility of young people absconding, introduced contraband, and security incidents		
Finding and implication	Recommendation	
<p>Finding – contraband detection equipment</p> <p>Unlike CYDC there are no staff member/s specifically assigned to operate the contraband detection equipment such as the X-ray and metal detector, which is located at the entrance of the centre. At the time of the inspection capital infrastructure works involving the redesigning of the front entrance and foyer was in progress at BYDC. Advice received from members of the centre management team was that on completion of works the front reception will be staffed appropriately.</p> <p>Implication</p>	<p>On completion of the infrastructure works, it is recommended that a dedicated position is stationed at the front entrance to operate the contraband detection equipment.</p>	
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. Completed</p>	<p>Finding owner: Glen Knights, Director, BYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Glen Knights, A/Centre Director, BYDC</p>	<p>1 Complete</p>

Criterion 1 (continued)		
Finding and implication	Recommendation	
<p>Finding – keys</p> <p>On the 26 February 2009 a set of youth worker keys were unable to be accounted for. An extensive search was conducted through out the centre; however, the keys have not been located and consequently have been recorded as lost.</p> <p>Implication</p> <p>The process of auditing keys at BYDC does not provide the rigorous standard required to ensure timely identification and alert if keys are missing.</p>	<p>It is recommended that the Centre Director explores options of improving the key auditing process as well as strategies to reduce possibility of keys being removed from the centre. It is also recommended that the Centre Director explores options of purchasing appropriate alarm systems that become activated if keys are removed from the centre.</p>	
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. front entry implemented which has resolved issue BYDC purchased new key safes</p>	<p>Finding owner: Glen Knights, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Glen Knights, A/Centre Director, BYDC</p>	<p>1 Completed</p>

Criterion 1 (continued)		
Finding and implication		Recommendation
<p>Finding – bin storage</p> <p>Two industrial bins and a domestic ‘wheelie bins’ are stored against the internal security fence.</p> <p>Implication</p> <p>There is potential for the bins to be used by an opportunistic young person to scale the internal perimeter fence, which would ental a possible security breach.</p>		<p>It is recommended in an effort to reduce a possible security breach that the bins are securely stored in a location away from the internal security fence.</p>
Agreed Management Action Plan		Responsibility
<p>1. matter has been assessed and determined no security risk</p>		<p>Finding owner: Glen Knights, Director, BYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Glen Knights, A/Centre Director, BYDC</p>
		Date for completion
		<p>1 N/A</p>

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Criterion 2: Each centre has practice in place to significantly promote orderly movement control of young people within the centre, regular counts of young people, and deny unauthorised access by the general public		
Finding and implication –		Recommendation
<p>Finding – Population counts</p> <p>Population counts of young people are conducted daily by the control room operator from 05:00 - 09:00 and 14:00 - 09:00. As such there is a period of five hours when no population counts on young people are conducted.</p> <p>Implication</p> <p>It was found that the times when young people are not counted is during the peak periods such as the structured day program, Monday to Friday and programs Saturday and Sunday. During these times young people are out of the secure accommodation units and as such the risk could be considered higher during these times.</p>		<p>That the Centre Director implements an appropriate system to ensure population counts are conducted on young people through out the entire day, including peak period periods such as 09:00 – 14:00.</p>
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. recommendation addressed and implemented</p>	<p>Finding owner: Glen Knights, Director, BYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Glen Knights, A/Centre Director, BYDC</p>	<p>1 Complete</p>

March 2009 monitored areas (both YDCs) – unclothed searches, contraband, reporting of harm

Monitored area 1 – unclothed searches		
Finding and implication	Recommendation	
<p>Finding At the time of inspection the average number of unclothed searches conducted on young people at BYDC is two per month, the number of unclothed searches conducted on young people at CYDC is one per month.</p> <p>Implication It was found that the reasons for conducting an unclothed search on young people in care differ between CYDC and BYDC.</p>	<p>It is recommended that in relation to unclothed searches the practice between CYDC and BYDC is made consistent.</p>	
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. see September 2008 recommendations</p>	<p>Finding owners: Glen Knights, Director, BYDC and Peter Owens, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions:</p> <p>1 Glen Knights, A/Centre Director, BYDC</p>	<p>1 See September 2008</p>

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Monitored area 2 – contraband		
Finding and implication		Recommendation
<p>Finding</p> <p>In the previous six months there were nil items of contraband identified at BYDC. At CYDC there was only one reportable incident of contraband in the previous six months. This involved staff finding cigarettes on a young person within the centre.</p> <p>Implication</p> <p>Although unclothed searches have been reduced, there has not been an increase in the levels of contraband at either centre.</p>		<p>As a strategy to purposely target credible contraband threats, it is recommended that BYDC categorises the items discovered through searches i.e. contraband or restricted articles. Furthermore it is recommended that a holistic contraband detection strategy is developed between both centres which have an emphasis on credible contraband risks and threats. This strategy should be evidenced based from documentation acquired locally. This strategy should also be documented and staff trained in its purpose and implementation.</p>
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. currently there is little evidence of contraband in the centre</p> <p>2. contraband by visitors is low risk at both centres resources are allocated on identified risk</p>	<p>Finding owners: Glen Knights, Director, BYDC and Peter Owens, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions.</p>	<p>1 N/A</p>

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Monitored area 3 – reporting of harm		
Finding and implication	Recommendation	
<p>Finding</p> <p>It was found that while there is compliance with reporting of obvious incidents of harm such as allegations of sexual abuse or physical injuries, there remains a level of confusion in relation to what constitutes psychological or emotional harm.</p> <p>For reporting purposes the definition of harm differs between CYDC and BYDC. Unlike CYDC, BYDC reports complaints made by young people against the police as harm and although some complaints might be in relation to incidences where harm was caused, it should be noted that not all complaints were in relation to harm.</p> <p>Implication</p> <p>It was found that the reasons for conducting an unclothed search on young people in care differs between CYDC and BYDC</p>	<p>It is recommended that the recommendation made in the March 2008 inspection report be progressed namely that a consistent practice be developed between CYDC and BYDC in relation to reporting of incidents of harm. It is also recommended that a clearer definitions of harm is developed at a strategic level regarding what should be reported as harm to a child and what should be reported as a complaint from a child.</p>	
Agreed Management Action Plan	Responsibility	Date for completion
<p>1. Completed</p>	<p>Finding owners: Glen Knights, Director, BYDC and Peter Owens, Director, CYDC</p> <p>Individuals assigned with the task of implementing actions:</p>	<p>1 Completed</p>

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