

# Statement of Achievement - Logan Together

This statement of achievement provides a summary of the progress made towards achieving the shared outcomes of the Logan Together collective impact approach. It is based on the findings of the Logan Together Progress Report 2018 and focuses on key areas of progress — what is working well (commendations) and what needs to be strengthened (affirmations).

## Participation and acknowledgment of contribution towards shared outcomes

Logan Together has benefited from the contribution of hundreds of people who have been involved in its set-up and delivery to date. The collaboration involves community members, non-government organisations, service providers, government and philanthropic partners, and a backbone team.

## Key areas of progress

Progress has been measured against Logan Together's plan for change (the Roadmap) which is based on international research, community priorities and the shared outcomes that people are expecting to see as Logan Together moves forward.

Overall, the Logan Together collective is making sound and positive progress towards the longer term goals of the Roadmap via a collective impact approach.

The collective has clearly contributed to community level and systemic changes, and the backbone team has played a catalyst and enabling role. Progress is demonstrated by the achievement of shared outcomes across two relevant levels of change:

### Early instances of changes for Logan families, parents and children 0-8 years old

There is evidence of small-scale impact for families and children that are aligned with longer-term Roadmap goals, with clear lines of contribution to Logan Together and/or the backbone team. Outcomes include improved engagement of certain at-risk cohorts, such as women not accessing maternity services or families with young children experiencing tenancy difficulties and instability; improved parental awareness of childhood development needs and milestones in targeted communities; early instances of improvement in kindy enrolment for small cohorts; and changes resulting from increased reach of services. Examples of projects contributing to these outcomes includes the Community Maternity and Child Health Hub led by the Department of Health, Kindy Conversations led by the Salvation Army (Communities for Children) and the backbone team, and Sure Steps led by YFS and Department of Housing and Public Works.

### Systemic changes anticipated to help deliver and achieve community and population level outcomes for children 0-8 years old in Logan

Systems level changes include an increased cross-sector collaboration and breaking down of silos, integrated approaches to strategic delivery, innovating new services and models, changes in practice, shifts in mindset and attitudes, and early changes in resource flows. Projects showing promising results include the Early Years Neighbourhood Networks led by Department of Education, and Enrol to Prep led by a number of local Early Years Neighbourhood Networks in partnership with the Department of Education.

In some cases, changes have been achieved that would not otherwise have happened and in other examples Logan Together has advanced the progress of outcomes being achieved. Logan Together has also made good progress in developing frameworks for shared measurement and learning, and is starting to generate a body of evidence around their collective work.

## Commendations – Areas of delivery that have worked well

**Set-up and implementation:** The inception, establishment and early implementation in the 'initial years' is a substantial shared achievement, and this has been driven by the passion, good will, input, and expertise of many people. Logan Together has set up the collective impact model, established and strengthened diverse partnerships, and is working to create and maintain conducive foundations for collaboration (to deepen trust and connection between partners), with a focus on working together and working differently to affect change for children 0-8 in Logan. The dedicated backbone team has played an important catalyst and supporting role in the set up and delivery.

**Shared agenda:** Developing and articulating the shared agenda and formalising the Roadmap is a significant progress milestone and key achievement. Logan Together has been effective at harnessing the inputs of hundreds of people to align and collaborate around a shared agenda, in ways that were not happening prior. The Roadmap is supported by cross-sectoral partnerships including three tiers of government, 100 community organisations, multiple parent and community representatives, and some business owners. This has been critical for wide stakeholder involvement, governance, outcomes planning, the Framework for Action, and an evidence-based approach.

**Social innovation and collaborative projects/initiatives:** From early on, Logan Together partners started trialling and delivering new approaches to care and service delivery models, led by a wide mix of non-government and government partners. Seven strategic projects and many tactical projects are in progress as a result of Logan Together, aligned with Roadmap focus areas. Several projects are demonstrating innovation and evidencing early instances of impact for small cohorts of parents, families and children in Logan (see box next page), and others are achieving systemic changes. There are committed service champions advocating and organising for service improvement, shifts in practice within the scope of their operating environment, and demonstrating different approaches to leadership and partnership collaboration.

**Early work towards social investment and service integration:** Visioning, planning and early test projects have been started for service re-design and social investment reforms across multiple family-facing disciplines and programs to improve the effectiveness of community efforts to support families and make positive changes for children of Logan. Examples include the Sure Steps project developed with YFS and the Department of Housing and Public Works which pilots an integrated 'family coach' model, and the Investing for Outcomes work commissioned by Department of Communities, Disability Services and Seniors and delivered by CSIA in partnership with Logan stakeholders.

**Influencing focus on place and policy.** Beyond Logan ('place'), impact ripples can be seen that extend into community and government spheres. Logan Together is part of a national movement that has elevated the conversation around 'collective impact' and place-based approaches/ investment. This influence has resulted in some shifts in government practice (across levels) and helped inform national and state-based policy as indicated by the joint investment by state and federal governments and contributions by local government, in Logan Together and the general prioritisation of place-based approaches.

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## PROJECTS DEMONSTRATING EARLY INSTANCES OF IMPACT

### Community Maternal and Child Health Hubs

- 3 pilot 'Maternity Hubs' as extensions to hospital services (Metro South Health) supports an increased number of at-risk women during pregnancy.
- Logan Together played an important support role in facilitating consultations and contributing as an enabler towards the co-design with Logan women to develop a community-based maternity service model.
- Resourcing is being considered to expand to a fourth hub.

### Kindy Conversations

- 32 service providers trained to promote Kindy enrolment with families in Logan.
- Estimated 500 conversations with parents and families.
- Small-scale instances of kindy enrolments resulting.
- Changes in practice for service providers, strengthened networks, information resources for families, resources utilised by external service providers, clearer messaging.
- Built on established partnerships, catalysed and driven by the Logan Together movement and led by the Logan Together backbone team with Communities for Children funding.

### Sure Steps

In the first 8 months, the pilot supported 20 families including 62 kids, with 38 aged 0-8:

- 12 overcame tenancy issues
- 7 moved towards private rental
- 3 gained employment
- 6 working towards driver's licences
- 7 supported with safety planning related to domestic violence and child sexual assault
- 9 accessed specialist support
- 20 linked with appropriate services in community

## Affirmations: Areas Logan Together is working on that are important to strengthen

**Community connection and engagement:** Promoting community leadership and agency is a key focus for Logan Together. There have been many achievements made, such as the inclusion of community priorities from participating stakeholder groups in the design of the Community Maternity and Child Health Hub care model and community connection via small and large-scale events, relationship building, community listening, and community representation in decision-making. While gains have been made, stakeholders acknowledged that there is still work to be done to deepen trust, inclusion, and wider representation (including with Aboriginal and Torres Strait Islander communities, other cultural groups such as Pasifika and Culturally and Linguistically Diverse cohorts, and residents from lower socio-economic contexts). This is an area of ongoing learning and application.

**Commitment to evidence-based approaches:** Logan Together has produced an extensive and original set of population data about the community and suburbs of Logan which has been critical for developing goals and shared measurement. This is a key achievement. This, combined with Logan Together's strategic learning activities and commitment to developing a 'culture of learning', is already informing decision-making. Logan Together is also involved in data linkages with Australian and state governments and is partnering with the Regional Innovation Data Lab — both promising initiatives going forward. As Logan Together moves out of establishment phase, it will need to operationalise integrated Monitoring, Evaluation and Learning (MEL) activities if it is to build an evidence-base about the intermediate outcomes and longer term impact of the initiative.

## Logan Together timeline - 'initial years'

