



External resources list

01 November 2017

Name of resource	Category	Type of resource	About	Location
Cultural and linguistic diversity profile: Brisbane suburbs north and south of the Brisbane River	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/ndis-cald-brisbane.pdf
Cultural and linguistic diversity profile: Ipswich, Lockyer, Scenic Rim and Somerset	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/ndis-cald-ipswich.pdf
Cultural and linguistic diversity profile: Logan and Redlands	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/logan-redlands.pdf
Cultural and linguistic diversity profile: Gold Coast and Hinterland	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/ndis-cald-goldcoast.pdf
Cultural and linguistic diversity profile: Cairns, Cassowary Coast, Tablelands, Croydon Etheridge, Cape York and Torres Strait	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/ndis-cald-cairns.pdf

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Cultural and linguistic diversity profile: Townsville, Hinchinbrook, Burdekin, west to Mount Isa, and up to the gulf	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/townsville.pdf
Cultural and linguistic diversity profile: Mackay, Isaac and Whitsundays	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/mackay.pdf
Cultural and linguistic diversity profile: Toowoomba	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/toowoomba.pdf
Cultural and linguistic diversity profile: Bundaberg	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/bundaberg.pdf
Cultural and linguistic diversity profile: Rockhampton, Gladstone and west to the borders	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/rockhampton.pdf
Cultural and linguistic diversity profile: Fraser Coast, North Burnett, South Burnett and Cherbourg	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/frasercoast.pdf

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Cultural and linguistic diversity profile: Moreton Bay including Strathpine and Caboolture	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/moretonbay.pdf
Cultural and linguistic diversity profile: Sunshine Coast, Noosa and Gympie	CALD	Information	A brief breakdown of the cultural and linguistic diversity in their respective region with a link to other resources related to cultural and linguistic diversity and migration including a link to the Multicultural Resource Directory.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/sunshinecoast.pdf
What the NDIS means to me: North Queensland	Generalist	Information	Brief video summary of the implications of the NDIS rollout in north Queensland (including Townsville and Charter Towers specifically)	https://www.youtube.com/watch?v=tR-aOMaQjQ
Phased implementation of the NDIS in Queensland	Generalist	Information	Provides a brief outline of the NDIS, what its expected benefits are, information on accessing the NDIS and a detailed outline of the expected roll-out of the NDIS from 2016-2019.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/factsheet-phased-implementation-ndis-qld.pdf
The NDIS and job opportunities in Queensland	Generalist	Information	Briefly outline the job opportunities for the NDIS roll out in Queensland. Also, provides details of the estimated number of additional jobs in the sector throughout the 2016-2019 roll-out.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/factsheet-ndis-workforce-readiness.pdf
Factsheet: Disability supports for school leavers and the NDIS	Generalist	Information	A brief explanation of the NDIS including how to access the NDIS as a school-leaver, what services are available and responses to frequently asked questions with a link to more resources.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/supports-school-leavers-factsheet-public.pdf

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Queensland early transition to the NDIS	Generalist	Information	A brief explanation of how the NDIS will work and how the early transition to the NDIS will work. Includes information on who can access the NDIS, how to prepare and a list of contact numbers to call for more information.	https://www.ndis.gov.au/html/sites/default/files/files/QLD-Early-Transition.pdf
The NDIS in Queensland: Get ready to be part of a future full of possibilities	Generalist	Information	Provides an overview of the NDIS including guidelines to prepare for the NDIS in Queensland, how the NDIS will roll-out and what difference it is hoping to make.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/ndis-rollout-brochure.pdf
The NDIS in Queensland: Creating Job Opportunities in the disability sector	Generalist	Information	A brief video outline the employment opportunities as a result of the NDIS roll-out.	https://www.youtube.com/watch?v=6KntOkVB0DA&feature=youtu.be
Getting Queenslanders with disability ready for the NDIS: Participant Readiness activities	Generalist	Information	Brief information on the NDIS, it's aims and what is availability and when. Includes a list of current NDIS Participant Readiness providers with contact details and their respective areas (locations) of coverage.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/factsheet-ndis-participant-readiness.pdf
Getting Queensland providers ready for the NDIS	Generalist	Information	Briefly outlines the opportunities for growth for existing and future service providers, including how to provide support in the NDIS environment, key changes for existing providers and links to other specific resources for providers.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/factsheet-ndis-provider-readiness.pdf
My NDIS Pathway	Generalist	Information	NDIS website for people with disability, their families and carers. Each page on the website has information about steps on the NDIS journey.	https://www.ndis.gov.au/participants/planning-process.html

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Multicultural Resource Book for disability service providers	CALD	Information	A booklet written by the Queensland Council of Social Service and AMPARO Advocacy Inc. Provides information, ideas and contacts to assist service providers with supporting people with a disability from a CALD background.	https://www.qcross.org.au/sites/default/files/Multicultural%20Resource%20Book%20for%20disability%20service%20providers.pdf
Cultural diversity and the NDIS: Making it work for my business	CALD	Information	Pamphlet briefly outlining the benefits for businesses by catering to multi-cultural clients.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/cald/business.pdf
Everyone Counts: Why Language Services Matter	CALD	Information	Written by National Disability Services (NDS) to explain the Use of Language Services Project, showcasing good practices, identifying current issues in the industry, provides CALD specific resources for organisations, provides some recommendations for individual services.	https://www.ndis.gov.au/html/sites/default/files/files/QLD-Early-Transition.pdf
NDIS Transition: Next Steps	Generalist	Information	A fact sheet of brief responses to questions regarding the NDIS including information on how to access the NDIS, eligibility and the process of application.	https://www.communities.qld.gov.au/resources/reform-renewal/ndis-qld/factsheet-ndis-transition.pdf
Information for participants	Generalist	Information	Provides general information about the NDIS, how it works, how to access it and other information regarding the planning process, decision making within the NDIS and services available through the NDIS.	https://www.ndis.gov.au/participants
Information for people with a disability	Generalist	Information	Provides links to further resources regarding the types of support users can receive, what help users have available to them, videos and stories, frequently asked questions and other resources for the access and use of the NDIS.	https://www.ndis.gov.au/people-disability

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Information for families and carers	Generalist	Information	Offers supplementary information for the families and carers including the support available to carers and other general information about the NDIS	https://www.ndis.gov.au/families-carers
Yarning Circle seven digital stories	Aboriginal and Torres Strait Islander	Information	Hosted by the Queenslanders with Disability Network (QDN), it is a series of digital stories developed by members of the Aboriginal and Torres Strait Islander Disability Network of Queensland (ATSIDNQ) along with QDN. The video provides information on the NDIS, how it has helped users, what users' place is in the NDIS and provides a cultural lens for understanding the NDIS.	http://www.qdn.org.au/work/atsidnq/yarningcircle.aspx
Your Life Your Choice (including Peer Support)	Generalist	Information	Provides a framework for how self-directed support operates in Queensland – a funding approach to allow choice and control over disability services. Links to other resources by the Queensland Government DCCDS.	https://www.communities.qld.gov.au/disability/key-projects/your-life-your-choice
Information for providers	Generalist	Information	Provides updates for the NDIS roll-out for providers, including information and resource toolkits such as pricing and payment, market growth and frequently asked questions.	https://www.ndis.gov.au/providers
Building capacity of organisation to respond to consumer demand in the NDIS toolkit	Generalist	Training	This is a toolkit for providers to assist with the end-to-end process of responding to consumer demand in the NDIS.	https://www.communities.qld.gov.au/gateway/reform-and-renewal/disability-services/national-disability-insurance-scheme-in-queensland/getting-ready-for-the-ndis-in-queensland/information-for-disability-providers/toolkit-for-providers

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Sector Readiness and Workforce Capacity Initiative	Generalist	Training	Provides information for providers to assist with planning and adapting in the NDIS disability sector. Includes links to resources for planning and staff engagement.	http://communitydoor.org.au/SectorReadiness
Quality and Safeguards	Generalist	Information	Information for service providers on how to become an NDIS registered provider and the current quality and safeguards systems to ensure quality services for NDIS users. Include links to other resources for providers.	https://www.communities.qld.gov.au/gateway/reform-renewal/disability-services/national-disability-insurance-scheme-queensland/getting-ready-ndis-queensland/quality-safeguards-during-ndis-transition
Action on Disability within Ethnic Communities Inc. DVD	CALD	Information	A video created by the Victorian based Action on Disability within Ethnic Communities Inc. to detail the personal experiences of CALD people with a disability and their families and carers.	http://www.adec.org.au/index.php/adec-resources/adec-dvd
Engaging people with disability in the multicultural sector: barriers to accessing services and employment	CALD	Information	A survey report by the Federation of Ethnic Communities' Councils of Australia; this survey finds out how much access people with disability have to multicultural organisations, such as FECCA members at the state, territory and regional levels. Respondents were asked about barriers facing CALD people with disability accessing services or employment, and ways of addressing such barriers.	http://www.fecca.org.au/images/Documents/disability_survey_report.pdf
Framework for mental health in multicultural Australia: towards culturally inclusive service delivery.	CALD	Training	Assists with mental health promotion and prevention strategies for CALD people should primarily aim to reduce stigma and increase mental health literacy. It aims to promote mental health and well-being, prevent mental illness, provide culturally appropriate early intervention and culturally responsive mental health care.	http://www.mhima.org.au/framework/framework-for-organisations/implementation-guide/promotion-prevention-and-early-intervention

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Disability and People from Non-English Speaking Background Communities	CALD	Information	Highlights some important discrimination issues facing people with disabilities from non-English speaking backgrounds. Aims to identify some key issues facing people with disabilities from non-English speaking backgrounds, identify some strategies to assist people with disabilities from non-English speaking backgrounds and provide a resource for people with disabilities in this group and other interested parties.	https://www.humanrights.gov.au/sites/default/files/content/pdf/race_discrim/on_the_sidelines.pdf
Cultural Competency in Health	CALD	Information	An introductory powerpoint to cultural competency, supports development of health care services that meet needs of culturally & linguistically diverse communities; what is cultural competency? What are its benefits?	https://www.nhmrc.gov.au/_files_nhmrc/publications/attachments/cch.ppt
Health care providers guide to engaging multicultural communities and consumers	CALD	Training/Information	A step-by-step guide to assist health care providers to effectively engage multicultural communities/consumers in the planning, delivery and evaluation of health services.	https://www.health.qld.gov.au/__data/assets/pdf_file/0037/158599/com-engage-guide.pdf
Engaging culturally and linguistically diverse (CALD) Queenslanders in physical activity: Findings from the CALD Physical Activity Mapping Project	CALD	Information	Research indicates that CALD individuals have lower rates of participation in planned physical activity than Australian-born individuals and experience a number of complex barriers. The project focuses on low physical activity as a risk factor for chronic disease and explores what physical activity initiatives were available in Queensland for CALD communities, the extent to which mainstream initiatives engaged CALD communities and CALD community awareness of and access to physical activity initiatives.	https://www.health.qld.gov.au/__data/assets/pdf_file/0032/428936/cald-pa-map-proj.pdf
Cultural competency in health: A guide for policy, partnerships and participation	CALD	Training/Information	The guide aims to increase cultural competency for the benefit of people from culturally and linguistically diverse backgrounds, taking a cue from growing international emphasis on improving health outcomes by promoting healthier living and environments. Focuses on the systemic, organisational, professional and individual domains	https://www.nhmrc.gov.au/_files_nhmrc/publications/attachments/hp19.pdf

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