

ELDER ABUSE HELPLINE

1300 651 192

The helpline provides free assistance to anyone who experiences, witnesses or suspects abuse of an older person by someone they know and trust.

The helpline is a confidential service and callers can remain anonymous if they wish.

This Queensland Government funded helpline is run by:



In an emergency call 000.

[www.qld.gov.au/
noexcuseforelderabuse](http://www.qld.gov.au/noexcuseforelderabuse)

YOU CAN HELP

If you suspect elder abuse, call the **Elder Abuse Helpline** on **1300 651 192**.

DO I NEED PROOF?

You don't have to have proof to seek help. Helpline staff will determine whether or not the behaviour you're concerned about is elder abuse.

WHAT HAPPENS WHEN I CALL?

An operator will speak to you about the situation and provide confidential advice and information about the help available.

SENIORS LEGAL AND SUPPORT SERVICES

Regional Seniors Legal and Support Services may provide you with free legal and social work support, or refer you to a service in your local area.

Brisbane: **07 3214 6333**

Cairns: **1800 650 931** or **07 4031 7179**

Hervey Bay: **07 4124 6863**

Toowoomba: **07 4616 9700**

Townsville: **07 4721 5511**

PUBLIC TRUSTEE

1300 360 044

The Public Trustee provides a range of services including Enduring Powers of Attorney, free Wills, investment, executor and financial administration services to Queenslanders.

OTHER CONFIDENTIAL ADVICE AND SUPPORT SERVICES

Lifeline: **13 11 14**

Legal Aid Queensland: **1300 651 188**

DVConnect Womensline: **1800 811 811**

DVConnect Mensline: **1800 600 636**

Office of the Public Guardian: **1300 653 187**



“IT’S GOING TO BE MY MONEY ANYWAY.”

0372_May2016 Photography by Aaron Tall



THERE'S NO EXCUSE FOR ELDER ABUSE.



Queensland Government

'IT'S GOING TO BE MY MONEY ANYWAY.'

Elder abuse is any act within a relationship of trust which results in harm to an older person.

Sadly, the majority of abusers are close family members, specifically, adult sons or daughters, spouses and other close relations.

Elder abuse is often hidden away and people are not willing to talk about it. It's time for that to change and for everyone in Queensland to know there's no excuse for elder abuse.

People make lots of excuses for skimming or stealing money but this is elder abuse.

Financial abuse also includes:

- selling an older person's belongings without permission
- forcing an older person to change their Will or taking money or property improperly
- denying an older person access to, or control of, their funds.

'MUM'S HOUSE IS MY PAYMENT FOR LOOKING AFTER HER.'

Moving in and looking after Mum or Dad is one thing but manipulating them to hand over assets is elder abuse. This manipulation can include emotional abuse, neglect and even physical abuse of an older person who is then pressured into transferring their house into their carer's name.

THERE'S NO EXCUSE FOR ELDER ABUSE.

Emotional abuse and neglect include:

- frightening or threatening an older person
- intimidating, humiliating or harassing them
- threatening to evict them or put them in a nursing home against their wishes
- preventing them from seeing family or friends
- preventing service providers from providing help
- a person with responsibility for providing care to an older person neglecting their physical, medical or emotional needs.



“DAD SHOULD KNOW I'VE ALWAYS HAD A TEMPER.”

Physical and sexual abuse include:

- slapping, hitting, pushing or restraining an older person
- making unwanted sexual approaches or behaving indecently toward an older person.

GET HELP

If you are experiencing elder abuse, or you're worried someone you know is, help is available.

Visit www.qld.gov.au/noexcuseforelderabuse for more information.